

#GCICHURCHHACKS

Greeter Ministry

Two of GCI's core values are to be an inclusive and loving fellowship. One way to live out these values is to create a greeting team to welcome and orient guests into our worship services. Visiting a church for the first time can be an intimidating and awkward experience. A well-equipped greeting team can help a guest feel safe and welcome.

Personality characteristics:



- » Friendly & Enthusiastic
 - Look for members who are open and put others at ease. Someone who represents the values of your congregation and is passionate about sharing the love of Christ.
- » Intuitive & Responsive To Others
 - Does this person want to engage in conversation, or would they prefer a short and simple greeting? Allow space for guests to experience the church on their own terms.
- » Proactive & Prepared
 - They are aware of where available seats are located and are prepared with bulletins and any other information a guest might request.

Expectations:

- » Be at your post 20 minutes before the services begin and stay until 5 mins after.
- » Greet everyone, but keep any eye out for guests. You are one of their first impressions, so help them feel welcome.
- » Always have the Children's Ministry information and schedule available.
- » Assist guests in locating refreshments, classrooms, restrooms, etc.
- » Do not allow conversations with friends to take you away from looking for guests.



Where should you locate your greeters?

- » **Parking lot:** Help direct guests to the sanctuary
- » **Front door:** Welcome and orient guests with a bulletin
- » **Information Table:** Provide a gift, answer any questions, and/or pray for guests
- » **Sanctuary:**
 - **Host:** Circulates around the sanctuary, intentionally looks to befriend guests and offers refreshments, points out the restrooms, children's ministry, etc.
 - **Usher:** Circulates around the sanctuary, helps the guest find a comfortable place to their liking.

